

Universal Pallets®

Your Pallet Partner



We believe that we are the UK's
most innovative full-service pallet solution

Innovation Leaders

We've made some seriously innovative strides in the last few years that we'd like to share with you...



Online

We're the UK's only dedicated online pallet shop, you're never more than a few clicks away from your supply of pallets.



Delivery

Fast turn around with many orders available on next day delivery UK-wide.



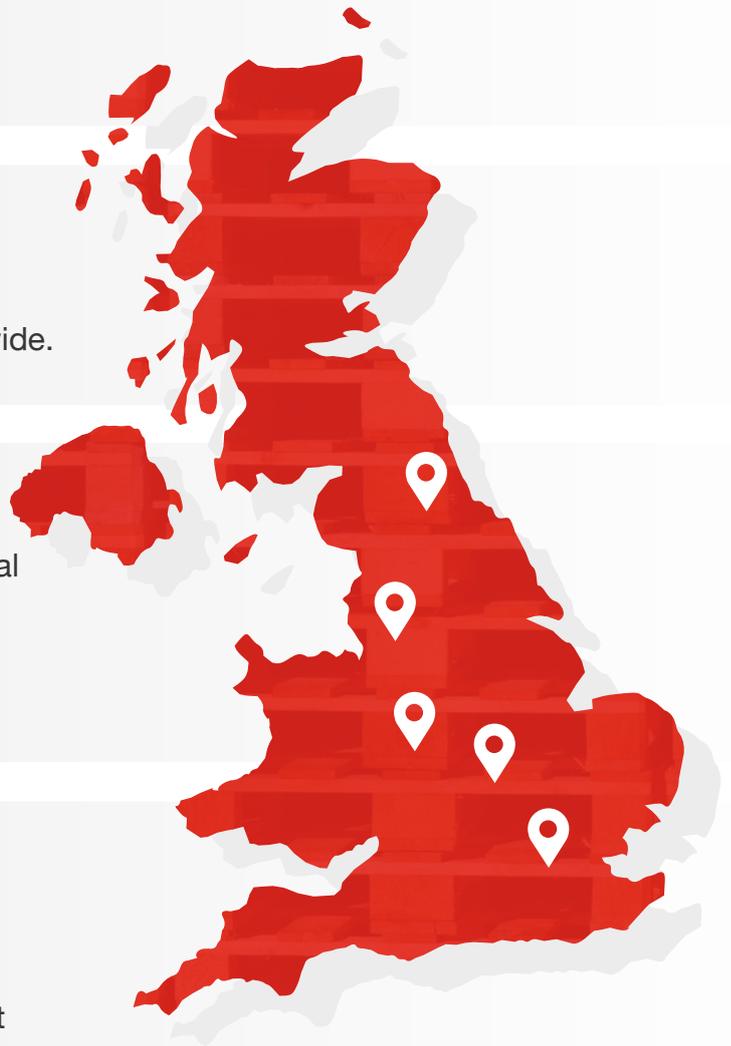
Independence

We have a truly independent national capacity, that means no middle man, we've got you covered every step of the way.



Strength

To strengthen our nationwide coverage even further we also work with other strategically placed pallet partners throughout the UK. Working together we deliver the best service possible thanks to our exceptional team of dedicated professionals.



Your Pallet Partner

“Universal Pallets® provides a fresh approach and first class service.”



Did you know, Universal Pallets® now offer the following services;

- Nationwide Coverage
- Total Pallet Management
- Single or Multi-site Sales, Clearances, Repairs, Returns and Repatriation

That’s why so many national and international companies are switching to Universal Pallets®, we can match the services offered by our competitors but also provide a customer-centric service level and flexible approach that helps you run your business more smoothly.

Whatever your pallet problem is, Universal Pallets® will find the solution.

Universal Pallets®



We Offer More

We are proud to be members of industry-specific associations and hold many certifications to reassure our customers that they're working with the best.



Universal Pallets® are one of the very few pallet companies to hold CHAS accreditation as well as all the exemptions and licenses you need from the Environment Agency. With Universal Pallets® you can rest assured you're dealing with professionals and receiving the highest quality products, a first-class service and responsible practice.



Services

Pallet sales

New or reconditioned

Pallet collection

Pallet clearance

Wood waste disposal

Total pallet management

Custom bespoke design

Heat treatment for export

Local, national and international capacity

Case Study 1

Multi-site collections



A large retail company had the following challenges;

- Several sites spread across the UK
- All sites had different pallet issues and methods of disposal
- Different pallet types required at different sites
- Lack of accurate paper-trail or reporting
- Poor quality pallets were being discarded creating a waste problem

Universal Pallets® solution – ‘Cradle to Grave’ service;

- We visited each site to fully understand the requirements
- We created a nationwide clearance project to remove scrap/broken pallets
- Established an email/call system for collection and delivery
- Provided fully recorded and assessed service leading to full monthly reporting
- One-point contact at Director level
- Monthly invoicing
- Waste transfer documentation



“Universal Pallets® have made our job easier overall, through efficient planning and providing a nationwide service to meet our needs. We would definitely recommend them.”

Case Study 2

Multi-site with tight schedule

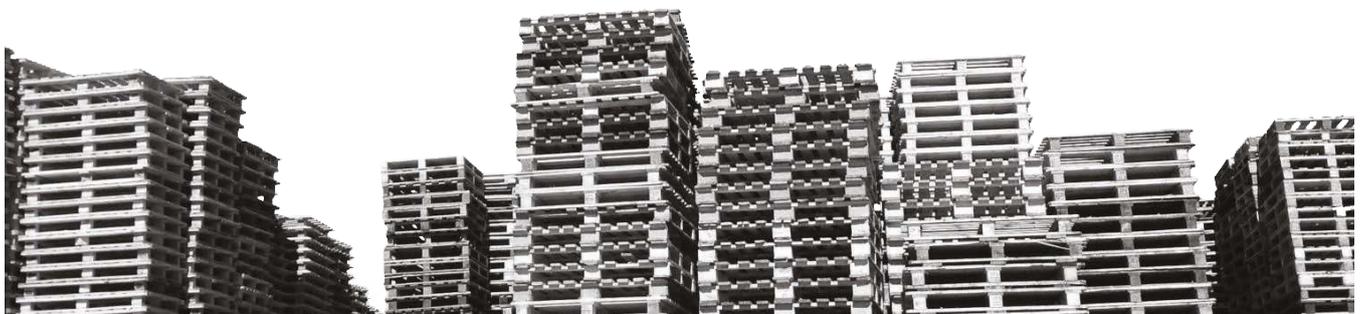


A distribution company had the following challenges;

- Sites all over the UK
- Required specific delivery dates and times, often pre-10am
- Various types of pallets required at each site
- Small quantities needed which would change frequently

**Universal Pallets® solution –
‘Bespoke Pallet Management’ service;**

- We provided a dedicated Director-level contact
- We were able to order pallets in specific quantities and varieties as and when necessary
- Arranged all deliveries and pickups
- Achieved 100% delivery time success rate
- Provided monthly reporting and invoicing



“Thank you for amazing customer service!”

Case Study 3

Pallet scrap clearance



A logistics company had the following challenges;

- Large number of sites around the UK
- Huge scrap and broken pallet build up
- H&S issues arising as a result
- Previous pallet suppliers had picked up only the good quality pallets and left the company with nothing but problems

Universal Pallets® solution – ‘Wood Waste’ service;

- We sent in one trailer per day for two weeks to clear the waste
- We provided a fork lift truck driver on some sites
- We responsibly recycled the wood collected
- Provided a ‘Cradle to Grave’ paper trail for the company
- Quoted and charged one transparent fee per vehicle, providing a significant saving over skips and labour



“A very professional company who go the extra mile to meet customer needs.”

**Universal
Pallets®**

Get in touch and challenge us to
solve your pallet problems now...

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